



GRAND LIVING®

YOUR LIFE. UNIQUELY EMBRACED.

AT *Citrus Hills*

To comply with Florida Statute “No Patient Left Alone Act” the following outlines Grand Living Visitation Policy/Procedures.

The Visitation Policy is designed to promote resident, visitor, and employee safety and compliance with applicable laws and regulations. The community does not restrict visitation.

As per Florida Statute 408.823, the Executive Director is responsible for ensuring that staff adhere to the policies and procedures.

The general outline of the program is as follows:

- » Visitors are not compelled to submit proof of any vaccination or immunization, and consensual physical contact between a resident and the visitor is allowed
- » There is no time limit for visitation
- » There is no limit on the number of visitors allowed per visit
- » Any expectations set forth in this policy will never exceed those of which apply to the employees of the community

Entry to the community may be regulated during overnight hours if a resident is receiving a guest after 9pm. A staff member will be available to assist with entry.

Community Entry:

- » Hand sanitizer is available at entry and throughout the community.
- » Information regarding restricted entry, community outbreaks or public health emergencies will be posted on entrance doors.
- » The community will maintain a sign in/out log that all visitors must comply with.
- » Screenings are no longer required to enter the community.
- » All visitors must immediately inform the community if they develop COVID-19 symptoms or test positive for COVID-19 within ten (10) days of their visit.

In the event a visitor violates the community’s policies and procedures as outlined the community reserves the right to suspend in-person visitation from that specific visitor. Visitors may ask for a copy of the infection control materials.

Essential Caregivers

A resident or their responsible party may designate anyone they choose as an Essential Caregiver. There are no limits on the number of identified Essential Caregivers per resident. An essential caregiver may visit even if visitation is restricted.





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Special Circumstances

In the event a Local, State or Federal Agency might require restriction, the Essential Caregiver will be allowed in all of the following circumstances, unless the resident objects:

- » End-of Life situations
- » Resident who was living with family before moving into the community who is struggling with the change in environment and lack of in-person family support
- » Resident making one or more major medical decisions
- » Resident experiencing emotional distress
- » Resident grieving the loss of a friend or family member who recently passed
- » Resident that needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
- » Resident who used to talk and interact with others who is now seldom speaking or crying more than before

During these times described the visits must be conducted in the residents' apartment.

Conclusion

Visitors are an important part of our residents' lives, enriching their daily routines and helping them enjoy our home-like atmosphere. If for any reason a person should have questions about our community policies, procedures, or visitation they should not hesitate to contact the Executive Director.

Grand Living will notify residents their representatives and visitors of any changes to our visitation policy. For more information or questions, please contact our Director of Health and Wellness, Katrina Kolasa at 352.239.6087.

We also ask visitors to respect the following rules:

- » Please do not enter other residents' apartments unless a resident specifically invites you in; and
- » Please do not linger throughout the community or at entrances or exits without the resident you are visiting.

Grand Living will provide AHCA with a copy of our community's visitation policy by January 1st each year.

