



# GRAND LIVING®

YOUR LIFE. UNIQUELY EMBRACED.

To comply with Florida Statute “No Patient Left Alone Act” the following outlines Grand Living Visitation Policy/Procedures.

The Visitation Policy is designed to promote resident, visitor, employee safety and compliance with applicable laws and regulations. The community does not restrict visitation.

As per Florida Statute, the Executive Director is responsible for ensuring that all employees adhere to the community’s policies and procedures.

## **The general outline of the program is as follows:**

- » Our visitors and guests can assist in keeping a healthy environment by not visiting with a fever, cough, bacterial or viral acute condition.
- » Visitors and guests are not compelled to submit proof of vaccination or immunization.
- » There is no time limit for visitation or a limit on the number of visitors allowed.
- » Residents are required to accompany their guests in all common areas, otherwise visitation needs to be in each resident’s apartment home.
- » Physical contact with a Resident must be consensual between the Resident and the guest.
- » A Resident may designate a friend, guardian, or other individual to be their personal caregiver for at least two hours daily and has no limit.
- » Expectations set forth in this policy will never exceed those which apply to the employees of the community.

## **Screening Process and Infection Control**

- » Hand sanitizer is available at the entry to the community and signage present to encourage use.
- » Additionally, hand sanitizer is available with signage at every elevator landing and nursing area.
- » Handwashing and infection control practices are included in all employees onboarding and periodically.
- » Employees are to contact their supervisor for any symptoms of potential infection they experience. This includes but is not limited to; fever, cough, sneezing, general malaise, gastric disturbances. The supervisor will discuss symptoms with Executive Director or Wellness Director to determine if employee may work or is to be tested further for COVID/FLU or other potential infectious process.
- » Employee may be required to wear a mask during resident and fellow employee contact if coughing, sneezing or if they desire. Employees and residents with an infectious process will not be allowed to work and quarantined per local health department guidelines.
- » Residents quarantined for an infectious process will have department of health approved isolation carts with PPE instructions available outside their apartment home. Only nursing personnel will be allowed entry from the community. Visitors will be allowed, and proper donning/removal of PPE will be reviewed with nursing prior to entry.
- » The visitor to an infectious resident apartment must wear a clean mask provided by the community to/from as they enter/exit community.
- » If visitors have a cough or sneezing, we ask them to please consider wearing a mask if they must visit.
- » Masks will be offered by the concierge or wellness department at any time to visitors or employees.
- » First time visitors are offered infection control education flyer as they are signing-in with the concierge.



# GRAND LIVING®

YOUR LIFE. UNIQUELY EMBRACED.

- » All visitors must immediately inform the community if they develop COVID 19 symptoms or test positive for COVID or other reportable infectious process within 10 days of their visit.
- » Rapid COVID testing is available for exposed Residents and employees and will be provided at the discretion of the wellness department.

## Essential Caregivers

A resident or their responsible party may designate anyone they choose as an Essential Caregiver. There are no limits on the number of identified Essential Caregivers per resident.

## Special Circumstances

In the event a Local, State or Federal Agency might require restriction, the Essential Caregiver will be allowed in all of the following circumstances, unless the resident objects:

- » End-of Life situations
- » Resident who was living with family before moving into the community who is struggling with the change in environment and lack of in-person family support
- » Resident making one or more major medical decisions
- » Resident experiencing emotional distress
- » Resident grieving the loss of a friend or family member who recently passed
- » Resident that needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
- » Resident who used to talk and interact with others who is now seldom speaking

During these times described the visits must be conducted in the residents' apartment.

## Conclusion

Visitors are an important part of our residents' lives, enriching their daily routines and helping them enjoy our home-like atmosphere. If for any reason a person should have questions about our community policies, procedures, or visitation they should not hesitate to contact the Executive Director.

As a reminder:

- » There are no set visiting hours; however, outside doors are locked in the evening. To gain entry after concierge hours visitors must ring the doorbell at the main entrance.
- » Please do not enter other resident's apartments unless a resident specifically invites you and do not linger throughout the community or at an entrance/exit without the resident you are visiting.