



GRAND LIVING®

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GRAND LIVING AT WEST PALM BEACH VISITATION POLICY

To comply with Florida Statute “No Patient Left Alone Act” the following outlines Grand Living Visitation Policy/Procedures.

The Visitation Policy is designed to promote resident, visitor, and employee safety and compliance with applicable laws and regulations. The community does not restrict visitation.

As per Florida Statute 408.823, the Executive Director is responsible for ensuring that staff adhere to the policies and procedures.

The general outline of the program is as follows:

- Visitors are not compelled to submit proof of any vaccination or immunization, and consensual physical contact between a resident and the visitor is allowed
- Visitors will be required to complete an infection-control screening during the sign-in process through Accushield. This screening includes questions related to any current signs or symptoms of illness, recent exposure to infectious conditions, or other risk factors.
- There is no time limit for visitation
- There is no limit on the number of visitors allowed per visit
- Any expectations set forth in this policy will never exceed those of which apply to the employees of the community.

Entry to the community may be regulated during overnight hours if a resident is receiving a guest after 9pm. A staff member will be available to assist with entry.

Screening, Personal Protective Equipment, and Infections Control Protocols

Visitors shall self-screen for symptoms of illness prior to entering the community. Visitors are not required to provide proof of vaccination or immunization as a condition of entry.

The community shall maintain hand sanitizing stations at the entrance of the visiting area, at the check-in location, and in the area where visitor screening occurs. Visitors must sanitize their hands with an alcohol-based hand rub or by washing with soap and water upon entering and exiting the community.

The community may require visitors to wear a face mask or other appropriate personal protective equipment (PPE) in accordance with community policy or procedure, local health department guidance, state or federal law, or the direction of Authorities Having Jurisdiction (AHJ). Both residents and visitors shall sanitize their hands prior to leaving the visiting space.

The community may implement additional infection prevention and control protocols for visitors as required by community policy or procedure, local health department guidance, or applicable state or federal regulations.

The Executive Director, or their designee, shall be responsible for ensuring compliance with this policy and associated procedures.

Control Protocols:

Our community maintains strict infection-control practices to ensure the safety and well-being of our residents, visitors, and team members. These practices include thorough and frequent handwashing, routine disinfecting of high-touch surfaces, and proper use of personal protective equipment (PPE) when indicated. When necessary, residents may be placed on isolation precautions to prevent the spread of illness, and staff receive ongoing training to reinforce best practices in infection prevention, sanitation procedures, and regulatory compliance.

Essential Caregivers

A resident or their responsible party may designate anyone they choose as an Essential Caregiver. There are no limits on the number of identified Essential Caregivers per resident. An essential caregiver may visit even if visitation is restricted. Essential care givers will not be denied entry regardless of the screening process.

Special Circumstances

In the event a Local, State or Federal Agency might require restriction, the Essential Caregiver will be allowed in all of the following circumstances, unless the resident objects:

- End-of Life situations
- Resident who was living with family before moving into the community who is struggling with the change in environment and lack of in-person family support
- Resident making one or more major medical decisions
- Resident experiencing emotional distress
- Resident grieving the loss of a friend or family member who recently passed
- Resident that needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
- Resident who used to talk and interact with others who is now seldom speaking or crying more than before
- During these times described the visits must be conducted in the residents' apartment.

Conclusion

Visitors are an important part of our residents' lives, enriching their daily routines and helping them enjoy our home-like atmosphere. If for any reason a person should have questions about our community policies, procedures, or visitation they should not hesitate to contact the Executive Director.

Grand Living will notify residents their representatives and visitors of any changes to our visitation policy. For more information or questions, please contact our Director of Health and Wellness.

We also ask visitors to respect the following rules:

- Please do not enter other residents' apartments unless a resident specifically invites you in; and
- Please do not linger throughout the community or at entrances or exits without the resident you are visiting.